### Movers Mailing webinar FAQ

## Will WEC be putting a sample letter on clerk's communications for us to see and have for voter questions?

Yes, commission staff will post a sample letter and instructions with the clerk communication announcing the mailing.

#### Are we going to be able to print a list of who the ERIC people are?

You would be able to access the list of ERIC Movers voters through the Mailings tile or by using Advanced Find. If using the Mailings tile, you can further sort/filter the list by those who have responded, not responded, moved, and so on. As with most views and lists in WisVote, you will be able to export this list in Excel, PDF, or Word format.

#### Will we still need to print the ERIC Supplemental Poll List?

No, the ERIC Supplemental Poll List will not be part of the process for this mailing. With the changes to the deactivation/continuation process for this mailing, all Movers voters will appear in the regular poll book. As a reminder, the ERIC Supplemental Poll List was a special list used for the 2018 election cycle in addition to the regular poll book and supplemental poll book. The regular supplemental poll book process has not been changed.

#### Is there a way to do a report that shows the voters who are listed as deceased?

Beyond creating an Advanced Find, you can also access this information two other ways.

- 1. You can use the **Voter List** tile. Change the associated view to **Inactive Voters** and filter the list for voters with an inactive status of **Deceased**. This list can then be exported to Excel using the **Export to Excel** option.
- 2. You can use the **Reg List Alerts** tile. Change the associated view to **Accepted List Alerts** and filter for **Alert Type = Deceased**. This will provide a list of all voters who were marked deceased as a result of a Reg List Alert. This option will not include any voters who were manually marked as deceased.

#### If there is not an end date, at what point in time do Clerk's remove voter's registrations?

For this mailing, clerks will not need to remove or deactivate these records. Commission staff will run a WisVote update sometime in Spring 2021 to deactivate voters who have not confirmed their address, voted, or returned a signed postcard. We do not have an exact date as to when we will run the deactivation process, but we will post a notification/clerk communication before doing so.

#### No voter registrations will be deactivated until 2021, correct?

Correct. We do not currently plan to deactivate any voter registrations with the Active/Movers status until 2021. We will provide more specific information prior to the deactivation and also update clerks should there be any changes to this timeline.

#### Will the update be handled the same through Badger Books?

Voters who received a Movers Mailing will be listed in the poll book. If they do not act by confirming their address, voting, or returning a continuation request, before the 2021 Spring Election, their voter record will be automatically updated to inactive in WisVote.

#### Will this have any effect on the Badger Books and who is active in there?

No voters who received a Movers mailing will be deactivated for non-response or a returned Movers mailing prior to the 2021 Spring Election. These voters will continue to appear in any poll books or Badger Books until that time. They will continue to appear in poll books and Badger Books if they confirm their address, vote, or return a continuation request before April 2021.

#### If we send a second letter, that is non-Movers related and that is returned, can we then deactivate?

Yes, you can still treat returned ballots, verification postcards, and other official mail as usual. If you have sent another contact or letter to the voter and this is returned, you can deactivate the voter as **Undeliverable**Mailing. You should not send a follow-up contact or 30-day letter if the only returned mail is the Movers mailing.

#### If the mailing comes back undeliverable should we send the 30-day letter?

For this mailing, you should not send a follow-up 30-day letter. If other official mail, unrelated to the Movers mailing, is returned, you can still send a 30-day letter as usual.

#### Can you remind me why we would send a 30-day letter to an undeliverable address?

When your office receives other election mail returned as undeliverable, such as absentee ballots or voter verification postcards (registration and EDR), and the reason the mail was returned is not readily apparent (such as a typo in the address), a follow-up contact should be sent to the voter in the form of a 30-day letter. These letters can be forwarded and can still reach the voter in cases where election mail would be returned. When the voter receives the letter, they can sign and return stating they wish to remain registered at their current voting address (confirming their registration). If this letter is returned or the voter does not respond after 30 days, their registration can be cancelled using the status reason **Undeliverable Mail**.

# If the voter also had an Indefinitely Confined absentee request and used MyVote to change their address, is the absentee request "address" updated? If so, is the clerk notified? If not, is the voter notified that they need to submit a new absentee request?

When a voter completes a voter registration transaction (address or name update), it does not edit or change any existing absentee applications. Any existing absentee applications will be deactivated when the MyVote update is merged with their current registration.

There are no notifications for an absentee request deactivated in this manner. When the parent application is deactivated due to the voter moving, child applications will no longer generate in future elections and WisVote will not prompt you to create an application for them.